For whom is the service intended?
Clinicians globally who take care of patients with complex HIV problems, in particular highly treatment-experienced patients failing antiretroviral therapy.

Who provides the service?
Mayo Clinic HIV program and the Mayo Clinic Center for Tuberculosis have assembled a multi-disciplinary team of experts to work collaboratively to respond to the needs of clinicians worldwide.

How does it work?
• Clinicians submit queries through a dedicated e-mail (IDeducation@mayo.edu)
• The request should include deidentified but relevant clinical, laboratory, and radiographic information together with the specific question of interest
• A program faculty member is assigned to this program on weekly rotation, and will be the primary contact person and resource for that week
• The program faculty reviews the case and responds with a formal opinion to the query within 3-7 days, depending on complexity and need for additional information
• The response is accompanied by supplemental information and references for additional client self-directed education
• CME credit will be awarded per consult request and consequent interaction
**Additional components of the program**

- Cases will be selected from the pool of queries and shared with the entire clinician community to illustrate and discuss important aspects of HIV care
- Regularly scheduled webinars on a variety of topics related to management of complex HIV cases, in particular multi-class ART failure
- Where desired, a formal relationship with HIV clinicians and or treatment centers can be established further aligning program output with local training and education needs

For more information visit: globalprofessionaleducation.mayo.edu

Email: IDEducation@mayo.edu