DESTINATION SERVICES
The Ritz-Carlton, St. Thomas
6900 Great Bay, St. Thomas, US Virgin Islands 00802
Phone (340) 227-6728 Fax (340) 775-4277
INTRODUCTION TO ST. THOMAS

Though it’s only 32 square miles in size, St. Thomas has a million miles worth of things to do. Go shopping and sailing, snorkeling and sightseeing, or diving and dining. Enjoy the island’s world-renowned golf course, picture-perfect beaches and spectacular nightlife. Take a skyride 700 feet above the city or climb the famous 99 Steps of Charlotte Amalie for an incomparable view of the Caribbean Sea. And if you’re interested in culture and history, don’t miss seeing the second-oldest synagogue in the western hemisphere, the 1680-built Fort Christian or the childhood home of Camille Pissarro, one of the best-known French Impressionists.

St. Thomas is the most cosmopolitan island in the Virgin Islands, yet retains the distinctive atmosphere of a secluded Caribbean paradise. For groups, families or couples, St. Thomas is packed with millions of opportunities for smiles and surprise.
INTRODUCTION TO DESTINATION SERVICES
AT THE RITZ-CARLTON, ST. THOMAS

The Ritz-Carlton has long been recognized for preserving the traditions of quality and providing uncompromising levels of service. Destination Services at The Ritz-Carlton, St. Thomas incorporates these values into your program’s off-property elements. Our team of Ladies and Gentlemen have the distinct advantage of being located on property and are integrated into the Meetings & Special Events division, which affords us access to all the resources of the resort and consistent communication with your program’s key planning contacts. We understand that experience is important to our clients and want to ensure that you and your attendees enjoy their time in St. Thomas, from start to finish. Our team offers a wide variety of services to assist with your program planning. From site inspection and transportation logistics to vendor selection and onsite staffing, we are here to create exceptional memories.

OUR SERVICES INCLUDE:
Site inspections customized to group requirements, exclusive airport and group transportation, island tours and activities, hospitality desk services, off-property group venue or dine around planning and staffing
TRANSPORTATION
ARRIVALS

Upon arrival to St. Thomas’ Cyril E. King, guests enter the main building and proceed to baggage claim. A DS Agent will greet group guests, assist with luggage and escort guests to the awaiting private transportation. Each guest will escorted to their van for the 30 minute ride to the hotel in an air conditioned van.

Our services include: Destination Services staff to coordinate arrivals, personalized welcome sign, fresh bottled water, cold towels (upon arrival) and luggage assistance.

DEPARTURES

Hotel departures will be set 2.5 hours prior to flight time. Group bag pulls are schedule one hour before the hotel departure time and will be coordinated with the hotel guest services team. After their fond farewell, guests will depart the hotel for the 30-minute ride to the airport.

Our services include: DS staff to coordinate departures, personalized signage, organize bag pulls and design and distribution of departure notices.

<table>
<thead>
<tr>
<th>Vehicle Options</th>
<th>Capacity</th>
<th>Price per Transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Van</td>
<td>8-10</td>
<td>$32.00/person</td>
</tr>
<tr>
<td>Full-size SUV</td>
<td>4</td>
<td>$235.00</td>
</tr>
<tr>
<td></td>
<td>(2 additional at $15 pp)</td>
<td></td>
</tr>
<tr>
<td>Luggage Truck (One way)</td>
<td>10 pieces.</td>
<td>$125.00</td>
</tr>
</tbody>
</table>

All transportation pricing includes all fees and is subject to a 20% gratuity.

The Ritz-Carlton, Destination Services team, has created an exclusive partnership with our transportation company. The drivers and staff all participate in Ritz-Carlton training and give the same quality of services as our own team.
**GROUND SERVICES (4 pax min)**

<table>
<thead>
<tr>
<th>Van transfers to/from the hotel and daytime activities</th>
<th>Capacity</th>
<th>Price per Transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airport</td>
<td>8</td>
<td>$32.00/person</td>
</tr>
<tr>
<td>Mahogany Run</td>
<td>8</td>
<td>$19.00/person</td>
</tr>
<tr>
<td>Charlotte Amalie</td>
<td>8</td>
<td>$21.00/person</td>
</tr>
<tr>
<td>Red Hook</td>
<td>8</td>
<td>$10.00/person</td>
</tr>
<tr>
<td>Secret Harbor</td>
<td>8</td>
<td>$10.00/person</td>
</tr>
<tr>
<td>Marriott</td>
<td>8</td>
<td>$21.00/person</td>
</tr>
<tr>
<td>VI Eco Tours</td>
<td>8</td>
<td>$17.00/person</td>
</tr>
<tr>
<td>French Town</td>
<td>8</td>
<td>$21.00/person</td>
</tr>
<tr>
<td>2 hour Island Tour</td>
<td>8</td>
<td>$44.00/person</td>
</tr>
<tr>
<td>1.5 hour Island Tour w/ Shopping</td>
<td>8</td>
<td>$52.00/person</td>
</tr>
</tbody>
</table>

*Taxi rates are per person and there is a 4 person minimum on all transfers per the VI Taxi Association

**HOSPITALITY SERVICES**

<table>
<thead>
<tr>
<th>Van transfers to/from the hotel and daytime activities</th>
<th>Capacity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Destination Services staff members will be available to assist with restaurant and activity reservations and provide attendees with general island information</td>
<td>(min. four hours)</td>
<td>$25.00/hour</td>
</tr>
</tbody>
</table>

All transportation pricing includes all fees and is subject to a 20% gratuity.
DAYTIME TOURS & ACTIVITIES
PICNIC SAIL
Sail and Snorkel

THE EXPERIENCE
Set sail on the turquoise waters of the Caribbean Sea for the best snorkeling destinations surrounding St. Thomas and St. John. Then stop at one of the island’s most beautiful beaches for a picnic-style lunch.

INCLUDES
• Full service from the captain and crew
• Open bar with juices, sodas, beer, wine and top shelf liquors.
• Snorkel equipment and instruction
• Picnic lunch

Minimum/Maximum
Min: 30
Max: 49
Additional catamarans can be chartered to accommodate up to 200 guests.

Level of Expertise
Easy

Duration
5 hours

Suggested attire
Swim suit with cover up. Sunscreen highly recommendation. Towels are provided.
SUNSET SAIL
Savor the Caribbean sunset

THE EXPERIENCE
Experience the beauty of a Virgin Islands sunset on a spectacular sail through crystal clear waters, sipping on cocktails and gourmet hors d’oeuvres.

Groups may also chose to sail to St. John for dinner ashore.

INCLUDES
• Full service from the captain and crew
• Open bar with juices, sodas, beer, wine and top shelf liquors.
• An assortment of hors d’oeuvres and canapes

Minimum/Maximum
Min: 30
Max: 49
Additional catamarans can be chartered to accommodate up to 200 guests.

Level of Expertise
Easy

Duration
1.5 hours (sunset sail)
5 hours (Dinner on St. John sail)
JOST VAN DYKE SAIL
Sail to peaceful Jost Van Dyke in the British Virgin Islands

THE EXPERIENCE
Board a breathtaking luxury catamaran for an extraordinary day to the British Virgin Islands. Start with continental breakfast during the sail to the first snorkel stop: a deserted offshore cay that surrounds St. John. After snorkeling, sail to the world-famous White Bay, home of the Soggy Dollar Bar and one of the finest beaches in the Caribbean.

INCLUDES
• Full service from the captain and crew
• Open bar with juices, sodas, beer, wine and top shelf liquors.
• Snorkel gear and towels
• Continental breakfast

Minimum/Maximum
Min: 30
Max: 49
Additional catamarans can be chartered to accommodate up to 200 guests.

Level of Expertise
Easy

Duration
8 hours (8am-4pm)

Suggested Attire
Swim suit with cover up. Sunscreen is highly recommended.
VIRGIN GORDA
A power boat excursion to the stunning baths of Virgin Gorda

THE EXPERIENCE
An unforgettable full day adventure to the Baths of Virgin Gorda, beginning with a continental breakfast and a refreshing snorkel stop, followed by a full day adventure exploring the baths, relaxing in turquoise blue waters and snorkeling the caves of Norman Island.

INCLUDES
• Full service from the captain and crew
• Open bar with juices, sodas, beer, wine and top shelf liquors.
• Snorkel gear and towels
• Continental breakfast
• Lunch

Minimum/Maximum
Min: 30
Max: 49
Additional catamarans can be chartered to accommodate up to 200 guests.

Level of Expertise
Easy

Duration
8 hours (8am-5pm)

Suggested Attire
Swim suit with cover up. Sunscreen is highly recommended.
DOWNTOWN SHOPPING
Visit Charlotte Amalie for a spectacular shopping excursion.

THE EXPERIENCE
The rich history of Charlotte Amalie, the capital of the US Virgin Islands, dates back to the 1600s, and the buildings that once housed goods to be traded are now home to some of the finest shops in the islands, attracting visitors from all over the world thanks to duty free shopping. Score deals on everything from jewelry to watches to crystal, china, perfume and liquor.

INCLUDES
• Transfers from the resort to Charlotte Amalie

Minimum/Maximum
No minimums apply. Each van hold a maximum of 8-10 people.

Duration
Flexible

Suggested Attire
Cool and comfortable clothing.
KAYAKING ECO-TOUR
Explore the ecological wonders of St. Thomas

THE EXPERIENCE
Explore the incredible habitats of the Virgin Islands with a unique, multi-activity ecotourism experience through the St. Thomas Mangrove Lagoon Wildlife Sanctuary and Marine Preserve. Professional guides lead half day excursions that include kayaking and snorkeling.

INCLUDES
• Snorkeling instruction and guided snorkels
• Transfers from the resort
• Towels, kayaks, snorkel gear

Minimum/Maximum
Minimum: 4
Maximum: 30

Level of Expertise
Easy

Duration
3 hours

Suggested Attire
Swim suit and cover up. Footwear might get wet.
GOLF
Challenge yourself with a day on the links

THE EXPERIENCE
Located on the north shore of St. Thomas, Mahogany Run is an 18-hole Fazio-designed course consisting of grassy valleys through tortuous hilly twists leading to “Devil’s Triangle,” a trio of holes fronting rocky bluffs drop to the deep ocean below.

INCLUDES
- Green fees
- Golf cart rental
- Transportation and lunch can be arranged for additional fees
- Club and shoe rental is also available.

Minimum/Maximum
Minimum: 4
Maximum: 144

Level of Expertise
Easy to difficult!

Duration
4.5 hours

Additional Costs
Box lunches
Bag attendant gratuity
Roundtrip transfers
Golf club rental
Shoe rental
Tournament fee
BOAT RENTALS
For the ultimate way to explore the Virgin Islands

THE EXPERIENCE
Rent a powerboat and hop between beautiful islands throughout the turquoise waters of the Caribbean Sea. A professional captain will create a customized itinerary that can include Virgin Gorda, Jost Van Dyke, Tortola or the pristine beaches of St. John National Park.

INCLUDES
• Boat rental and captains fees
• Towels
• Picnic lunches or lunch ashore can be arranged for an additional charge.

Minimum/Maximum
Minimum: 1
Maximum: (max of 6 per boat)

Level of Expertise
Easy

Duration
Up to 8 hours

Suggested Attire
Swim suit with cover up.
DISCOVER SNUBA
Explore the reefs of Coki Beach with SNUBA

THE EXPERIENCE
Designed to introduce non-divers to the beauty under the surface, SNUBA allows divers to remain underwater for 45 minutes breathing through individual hoses connected to air tanks that float on the surface. No experience necessary.

INCLUDES
• Entrance to Coral World Ocean Park
• Towels
• Coral World also hosts an array of additional activities for those interested.

Minimum/Maximum
Minimum: 4
Maximum: 12

Level of Expertise
Easy

Duration
2 hours

Suggested Attire
Swim suit with cover up.
TEAM BUILDING
TEAM BUILDING
Fun and exciting team building activities

THE EXPERIENCE
The ultimate team building experience on the beach or in the water. Gather in small or large groups and see who will be the kings or queens of the beach and gain the bragging rights for the day. We can work with you to customize special activities as well. Examples of activities listed below:

• Boogie Board Relay
• Aqua Relay
• SUP and Kayak Relay Races
• Noodle Relay
• Ring Toss
• Spoon Ocean Relay
• Balloon Buster Catch
• Sand Castle Engineer
• Beach Volleyball
• Beach Olympics
• Beach Rum Hunt

Minimum/Maximum
Minimum: 10
Maximum: 200

Level of Expertise
Easy to moderate

Duration
1-3 hours if you choose a variety

Suggested Attire
Comfortable clothing, swimsuit, and sunscreen
DINING AND EVENTS
DINING

BLEUWATER
Island chic and decidedly sophisticated, Bleuwater elevates dining experiences to new heights with inventive local seafood creations, savory cuts of meat and an award-winning wine collection. With its West Indies-style décor and French doors that open up to the terrace overlooking Great Bay, Bleuwater blends harmoniously with its tropical surroundings. Menu

ESSENZA
Capture the essence of Italy’s best with handcrafted, authentic and exquisitely prepared Italian dishes. Stunning panoramic views of Great Bay and the aroma of warm bread and rich Italian flavors divulge the unforgettable dining experience to come. Whether it’s a dish featuring local sourced seafood or prosciutto directly from Parma, Essenza offers familiar Italian dishes crafted and served to feel like home. Menu
DINING

OLD STONE FARMHOUSE
Once the hub of a 250-acre Danish sugar plantation, Old Stone Farmhouse offers ambiance and historical nostalgia. The menu offers innovative American cuisine, and the bar offers delicious handcrafted drinks to enjoy before the meal. Menu

HAVANA BLUE
Havana Blue, located at Marriott Frenchman’s Reef, combines the warm, rustic culture and robust flavors of Latin America with the exotic spices and tangy sauces of the Pacific Rim. Menu
**DINING**

**THE GRILL AT MAHOGANY RUN**
Located a few steps from the course, the Grille features a choice of mouthwatering selections, from grilled steak, fresh seafood and pasta. Dine in the dining room or al fresco on the covered patio, both with views of incredible mountain scenery. [Menu](#)

**BLUE ORCHID**
Island-inspired cuisine set amongst classic Caribbean architecture. Located in the historic St. Peter Greathouse, Blue Orchid has a philosophy of the freshest produce, meats and seafood.
DINING

ZOZO'S AT THE SUGAR MILL
Located at Caneel Bay Resort, just minutes from Cruz Bay in St. John, ZoZo’s invites guests to experience dining within the ruins of a sugar mill built in the 1800s. Enjoy some of the most highly rated food on St. John and watch the sun set, among stone walls and high-timbered ceilings. Menu

ASOLARE
From a covered deck with majestic stone arches, guests of Asolare overlook Pillsbury Sound and the glittering lights of St. Thomas’ north shore. Asolare features French technique infused with Asian ingredients, creating cross cultural cuisine that delights the eye as well as the palate. Menu