

2017 Quality Conference
Health Equity —The Next Frontier in Quality
Wednesday, March 15, 2017

7:00 a.m.	Registration/Breakfast/Posters <i>Registration at Phillips Hall (first floor, Siebens Building)</i> <i>Posters in Heritage Hall (subway level, Kahler Grand Hotel)</i> <i>Overflow seating available in Leighton Auditorium and Marriott Ballroom</i>
7:55 a.m.	Welcome and Introduction <i>Nneka I. Comfere, M.D.</i>
8:00 a.m.	Call to Action <i>Jeffrey W. Bolton</i>
8:15 a.m.	Diamond Award <i>Jeffrey W. Bolton, Fredric B. Meyer, M.D., Kannan Ramar, M.B.B.S, M.D.</i>
8:30 a.m.	Keynote Speaker: Equity by Design: Making Progress in Providing Equitable Healthcare <i>Thomas LaVeist, Ph.D.</i> <i>Chairman of the Department of Health Policy and Management at the George Washington University, Milken Institute School of Public Health</i>
9:30 a.m.	Break
10:00 a.m.	Keynote Speaker: Raising All Boats: Equity as a Quality Imperative <i>John M. Knudsen, M.D.</i> <i>Assistant Professor of Radiology, Mayo Clinic</i> <i>Medical Director, Office of Health Equity and Inclusion</i>
11:00 a.m.	Keynote Speaker: Better Health Through Equity <i>Lynn Quincy</i> <i>Director of the Healthcare Value Hub at Consumers Union</i>
12:00 p.m.	Lunch and Posters <i>Heritage and Windsor Halls, subway level, Kahler Grand Hotel</i>
Breakout Sessions	
Track I <i>Phillips Hall</i>	Office of Health Equity and Inclusion (OHEI) and Office of Health Disparities Research (OHDR) <i>John M. Knudsen, M.D. and Team</i>

1:00 p.m.	Building the case for health equity <i>Practice Leadership, John M. Knudsen, M.D., Quality Management Services</i>
1:50 p.m.	Break
2:00 p.m.	Why do Variations in Care Develop and What Factors Contribute to This? <i>Sean Phelan, Ph.D., Michelle van Ryn, Ph.D.</i>
2:50 p.m.	Break
3:00 p.m.	How to Compile and Evaluate Your Disparities Data <i>Christine E. Daly, RN, Nadia Malik, M.D.</i>
3:50 p.m.	Question and Answer
4:00 p.m.	Adjourn
Track IIA <i>Marriott Ballroom</i>	ED Cell Project (CSHCD) 1:00 p.m. – 2:30 p.m. Kalyan Pasupathy, Ph.D.
1:00 p.m.	Partnering to Improve Emergency Care: Clinical Engineering Learning Lab <i>Kalyan Pasupathy, Ph.D.</i>
2:30 p.m.	Adjourn
Track IIB <i>Marriott Ballroom</i>	Early Warning Systems for Clinical Deteriorating Patients 2:45 p.m. – 4:15 p.m. Paula J. Santrach, M.D.
2:45 p.m.	Early Warning Systems for Patient Deterioration in the Hospital <i>Paula J. Santrach, M.D., Jordan M. Kautz, M.D.</i>
4:00 p.m.	Adjourn Conference
Track III <i>Leighton Auditorium</i>	Patient Safety 1:00 p.m. – 4:00 p.m.
1:00 p.m.	Introduction & 2017 Top Ten Mayo Clinic Patient Safety Risks <i>Susan M. Cullinan, M.D.</i>
1:20 p.m.	Top Ten Risk: Mishandling of Violent Patients

	<p>Solutions from an Enterprise Quality Improvement Team What have we learned, where are we headed <i>Jackie J. Johnson-Howell, R.N., M.A.; Ann K. Mc Kay, R.N., M.S.N.; Brian E. Rich, M.S.</i></p>
1:40 p.m.	<p>Top Ten Risk : Poor Specimen handling prior to laboratory analysis Solutions from Root Cause Analysis & Front-Line Improvement Teams <i>Amy Brien, M.D.; Phyllis Hartwig, R.N., M.S.N.</i></p>
2:00 p.m.	<p>Top Ten Risk: Failure to follow all steps in Universal Protocol and the time out in procedural areas Solutions from Root Cause Analysis & the Front-Line Improvement Teams <i>Jessica M. Holtz, R.N., B.S.N.; Ann M. West, R.N., B.S.N.</i></p>
2:20 p.m.	Break
2:35 p.m.	<p>Top Ten Risk : Patient Falls Systematic Review Fall Prevention: The Role of the Physical Environment <i>Donna M. Miller, M.D.</i></p> <p>Solutions using Plan, Do, Study, Act Methodology to Improve Patient Safety <i>Cindy Stemper-Bartkus, R.N., M.S.N.</i></p>
3:05 p.m.	<p>Top Ten Risk : Failure to close the loop on inpatient test results or incidental findings after discharge Solutions using transparency of data to drive improvement <i>Susan M. Cullinan, M.D.</i></p>
3:20 p.m.	<p>The “Other Five” Top Safety Risks</p> <ul style="list-style-type: none"> • Inadequate care coordination during management of anticoagulation • Inadequate patient handoffs during transfer of care • Delayed diagnosis of sepsis • Failure of carefully manage the skin around medical devices • Substandard medication management of drugs that manage glucose <p>Panel Discussion of White Paper & What’s My Role? <i>Facilitator: Susan M. Cullinan, M.D.</i></p> <p><i>Panelists:</i></p> <ul style="list-style-type: none"> • <i>Amy L. Brien, M.D.</i> • <i>Michael J. Fitzgerald, M.D.</i> • <i>Joshua P. Froman, M.D.</i> • <i>Caroline G. Wilker, M.D.</i> • <i>Camilla M. Jaekel, Ph.D., R.N.</i>

	<ul style="list-style-type: none">• <i>Richard Arndt, Pharm D.</i>• <i>Patient</i>
4:00 p.m.	Conference Adjourns