

Mayo Clinic COVID-19: Expert Insights and Strategies Online CME

Safely Rebooting the Outpatient Practice

(Recorded 09/03/2020)

Activity Description

Nita Sharma, M.B.A., FACHE, Instructor in Health Care Systems Engineering and member of the Mayo Clinic Outpatient Practice Subcommittee, shares how she and colleagues at Mayo Clinic in Arizona developed a toolkit to safely reboot the outpatient practice in the wake of the COVID-19 pandemic. Ms. Sharma describes how five multidisciplinary teams were empowered to develop work streams in the areas of patient and visitor screening; proactive procedural testing; environmental safety; staff protection for face-to-face visits; and development of outpatient cohort areas and respiratory illness clinics. Learn how the teams integrated strategies to reboot the outpatient practice and keep patients, staff and communities safe.

Target Audience

Healthcare workers of all specialties who are being impacted by COVID-19, including physicians, research scientists, physician assistants, nurse practitioners, nurses, and anyone with a particular interest in prevention, treatment, and patient care.

Learning Objectives

Upon completion of this activity you will be able to:

1. Discuss ways the COVID-19 pandemic has impacted the practice
2. Explore resources to support the practice as in-person visits reactivate
3. Identify potential strategies to keep patients, staff, and communities safe for everyone

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Credit Statement(s)

AMA

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Financial relationship(s):

None

No Financial relationship(s):

Devyani Lal, M.D.

Nita Sharma, M.B.A., FACHE

Reference to off-label usage(s) of pharmaceuticals or instruments in their presentation:

None

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Prerequisites for Participation

There are no prerequisites needed prior to participating in this education activity.

How to Obtain Credit

Complete the quiz and submit for credit.

Method of Participation

Participation in this activity consists of reviewing the online course and completing the post-test.

Release and Expiration Dates

Release Date: Sept 14, 2020

Expiration Date: July 14, 2023

Acknowledgement of Commercial Support

This educational activity is supported in part by an independent medical education grant from **Pfizer Inc.** and is in accordance with ACCME guidelines.

Faculty and Course Director Listing and Credentials

Course Director(s)
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