

## Delivering Bad News and Communication During Transitions to End of Life Care Pre-conference Workshop

This skills workshop is specifically designed to equip providers with effective communication techniques and a variety of tools to take back to daily practice in caring for patients.

The workshop will feature:

- Application of didactic portion through a variety of interactive participant-driven breakout sessions
- Individualized constructive feedback on improving communication of bad news
- Opportunity for discussion with clinical expert faculty regarding current challenges with vital conversations in your daily practice
- Provide concrete strategies and tools to employ in difficult conversations with patients facing the transition to end of life care

Faculty:

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| Friday, August 18, 2017 |  |
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| 12:30 p.m.              | Registration and Refreshments  |
| 1:00 p.m.               | Topics: Delivering Bad News (SPIKES protocol)<br>Transitions to End of Life Care<br>Ground rules and Modeling of Role-Playing?<br><i>Carrie A. Thompson, M.D.</i>  |
| 1:30 p.m.               | Breakout Group Session 1 – Delivering Bad News<br><div>1:30 – 1:40 Scenario 1</div> <div>1:40 – 1:50 Debrief</div> <div>1:50 – 2:00 Scenario 2</div> <div>2:00 – 2:10 Debrief</div> <div>2:10 – 2:20 Scenario 3</div> <div>2:20 – 2:30 Debrief</div> <div>2:30 – 2:40 Scenario 4</div> <div>2:40 – 2:50 Debrief</div> <div>2:50 – 2:55 Personal Reflection</div> |
| 2:55 p.m.               | Break  |

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| 3:30 p.m. | Breakout Group Session 2 - Transitions of Care<br>3:00 – 3:10 Scenario 5<br>3:10 – 3:20 Debrief<br>3:20 – 3:30 Scenario 6<br>3:30 – 3:40 Debrief<br>3:40 – 3:50 Scenario 7<br>3:50 – 4:00 Debrief<br>4:00 – 4:10 Scenario 8<br>4:10 – 4:20 Debrief<br>4:20 – 4:25 Personal Reflection |
| 4:25 p.m. | Break   |
| 4:30 p.m. | Tying it all together: Large Group Debrief and Wrap-up<br><i>Provide additional resources: Serious illness conversation guide, etc.</i>   |
| 5:00 p.m. | Workshop Adjourns   |