COVID-19: Expert Insights and Strategies
Care During the Pandemic:
Maintaining and Optimizing Effective Inpatient Care

Moderator: Devyani Lal, M.D.
Panelists:
• Alyssa Chapital, M.D., Ph.D., Chair, Hospital Practice Subcommittee, and Co-Vice Chair, Clinical Practice Committee
• Sean Glenn, Associate Administrator, Hospital Operations
• Erin Kaleta, Ph.D., Director, Infectious Disease, Serology & Urinalysis, Division of Laboratory Medicine

00:00:00 – 00:05:26 Welcome and Introductions
Devyani Lal, M.D.

00:05:26 – 00:31:22 Current Response to the Pandemic
• Preparedness and Response to the Second Surge
• Lessons Learned from the First Surge
• Financial Perspective
  o Mayo Clinic Values
• Coordination of Hospital Incident Command Center
  o Communication with Staff, Surgeons, Community
  o Staffing & Resources
    ▪ Healthy Staff – Physical, Emotional, Psychological

00:31:22 – 00:48:40 What Changes Have Been Necessary in the Inpatient Areas
• Floor
• ICU
• Common Areas
• Visitor Policy

00:48:40 - 01:00:00 Safety of Patients and Personnel
• What were the Critical Determinants & Steps in Decision-Making?
  o Communication/Guidance with hospital incident command center
    ▪ Impact of federal and state guidance
  o Communication with patients, surgeons, practices
    ▪ Other factors

01:00:00 – 01:08:14 Strategies for Optimizing Hospital Capacity
• Role of Modeling
  o COVID-19 positive patients
  o Unplanned admissions
  o Planned admissions
    ▪ Staffing
    ▪ Supplies
01:08:14 - 01:10:26  **Strategy for High Risk Patients**
- What were strategies in unplanned admissions
  - COVID-19 positive patients
  - Patients admitted through ED
  - Patients requiring emergent intervention

01:10:26 – 01:15:04  **Role of Serological Testing**
- What were the critical determinants and steps in decision-making?
- Tests used
- PCR antigen testing
- Sero-prevalence studies
- Positive and negative predictive values
- Other factors

01:15:04 – 01:24:56  **Maintaining and Optimizing Patient Experience**
- Mitigating the impact of
  - Visitor Restrictions
  - COVID-19 testing
  - Communication Barriers (masks etc)