

# **COVID-19: Expert Insights and Strategies Care During the Pandemic: Maintaining and Optimizing Effective Inpatient Care**

Moderator: Devyani Lal, M.D.

Panelists:

- Alyssa Chapital, M.D., Ph.D., Chair, Hospital Practice Subcommittee, and Co-Vice Chair, Clinical Practice Committee
- Sean Glenn, Associate Administrator, Hospital Operations
- Erin Kaleta, Ph.D., Director, Infectious Disease, Serology & Urinalysis, Division of Laboratory Medicine

**00:00:00 – 00:05:26      Welcome and Introductions**

Devyani Lal, M.D.

**00:05:26 – 00:31:22      Current Response to the Pandemic**

- Preparedness and Response to the Second Surge
- Lessons Learned from the First Surge
- Financial Perspective
  - Mayo Clinic Values
- Coordination of Hospital Incident Command Center
  - Communication with Staff, Surgeons, Community
  - Staffing & Resources
    - Healthy Staff – Physical, Emotional, Psychological

**00:31:22 – 00:48:40      What Changes Have Been Necessary in the Inpatient Areas**

- Floor
- ICU
- Common Areas
- Visitor Policy

**00:48:40 - 01:00:00      Safety of Patients and Personnel**

- What were the Critical Determinants & Steps in Decision-Making?
  - Communication/Guidance with hospital incident command center
    - Impact of federal and state guidance
  - Communication with patients, surgeons, practices
    - Other factors

**01:00:00 – 01:08:14      Strategies for Optimizing Hospital Capacity**

- Role of Modeling
  - COVID-19 positive patients
  - Unplanned admissions
  - Planned admissions
    - Staffing
    - Supplies

**01:08:14 - 01:10:26**

**Strategy for High Risk Patients**

- What were strategies in unplanned admissions
  - COVID-19 positive patients
  - Patients admitted through ED
  - Patients requiring emergent intervention

**01:10:26 – 01:15:04**

**Role of Serological Testing**

- What were the critical determinants and steps in decision-making?
- Tests used
- PCR antigen testing
- Sero-prevalence studies
- Positive and negative predictive values
- Other factors

**01:15:04 – 01:24:56**

**Maintaining and Optimizing Patient Experience**

- Mitigating the impact of
  - Visitor Restrictions
  - COVID-19 testing
  - Communication Barriers (masks etc)