

# TRANSFORMING CARE DELIVERY TO IMPROVE POPULATION HEALTH

FEBRUARY 26, 2018



Sponsored by Mayo Clinic Health System, Mayo Clinic Care Network and the Kern Center for the Science of Health Care Delivery

## Course Objectives

Create a learning environment to understand and transform traditional patient care models to the population health care delivery model within Mayo Clinic and the Mayo Clinic Care Network. Course objectives include:

- Discuss person and family-centered care models including team-based care, integrated behavioral health, coordinated and organized care, enhanced access and community partnerships.
- Understand continuous, data-driven quality improvement, transparent measurement and monitoring and optimal use of health information technology.
- Identify and discuss sustainable, efficient and strategic business operations, workforce vitality and fulfillment aligned with population health goals.

## Monday, February 26, 2018, Phillips Hall, Siebens Building, Rochester, Minnesota

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| 7:00 am  | Registration and Breakfast   |  |
| 8:00 am  | Welcome and Greetings from Senior Leadership   | <p><b>Nilay Shah, PhD</b><br/>Chair, Division of Health Care Policy and Research<br/>Department of Health Sciences Research</p> <p><b>Bobbie Gostout, MD</b><br/>Vice President, Mayo Clinic<br/>Physician Leader, Mayo Clinic Health System</p>   |
| 8:15 am  | Opening Keynote<br>Advanced Alternative Payment Models   | <b>David Muhlestein, PhD, JD</b><br>Chief Research Officer, Leavitt Partners   |
| 9:15 am  | Mayo Clinic Health System<br>Transformation Update   | <b>Kari Bunkers, MD and Robert Stroebel, MD</b><br>Co-Chairs, Mayo Clinic Population Health  |
| 9:30 am  | Mayo Clinic Health System Regional<br>Leaders Panel  | <p><b>Jill Lenhart, MD</b>, Mayo Clinic Health System in Northwest Wisconsin</p> <p><b>David Rushlow, MD</b>, Mayo Clinic Health System in Southwest Wisconsin</p> <p><b>Jay Mitchell, MD</b>, Mayo Clinic Health System in Southeast Minnesota Region</p> <p><b>Jerry Kowal, DO</b>, Mayo Clinic Health System in Southwest Minnesota</p> <p><b>Michael Bryan, MD</b>, Mayo Clinic in Arizona</p> <p><b>Bryan Farford, DO</b>, Mayo Clinic in Florida</p> |
| 10:15 am | <p><i>Transition to break-out sessions</i></p> <p><i>*You may leave your items in Phillips Hall if you wish. Conference staff will stay at the registration booth.</i></p> |  |

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| 10:30 am | <b>Break-Out Sessions (participants select one)</b><br><b>Team-Based Care Delivery Models:</b> <i>Leighton Auditorium (Siebens Building, Floor 2)</i><br><b>David Rushlow, MD</b> , Chief Medical Officer, Mayo Clinic Health System Southwest Wisconsin Region<br><b>Jeffrey Cruzan, MD</b> , Managing Director, Chief Physician Executive, INTEGRIS Health Partners and<br><b>Patricia Dale</b> , Director of Quality and Clinical Innovation, INTEGRIS<br><b>Chris Roberts, MD</b> , Chair Primary Care Internal Medicine, Mayo Clinic Health System in Northwest Wisconsin<br><b>Use of Data to Drive Quality Initiatives</b> <i>Nygaard Lecture Hall (Siebens Building, Floor 4, Room 4-05)</i><br><b>Beth Averbeck, MD</b> , Senior Medical Director, Primary Care, HealthPartners Medical Group<br><b>Jerry Sobolik, MBA</b> , Manager, Data Analytics, Mayo Clinic Population Health<br><b>Pauline Byom, MBA</b> , Operations Administrator, Mayo Clinic |   |
| 11:45 am | <i>Return to Phillips Hall</i>   |   |
| 12:15 pm | Networking lunch   | <b>Phillips Hall</b>  |
| 1:00 pm  | Population Health in Action  | <b>Carl Raczkowski, MD</b> , President, and <b>Lisa Anderson</b> , Assistant Vice President, Case Management, INTEGRIS Health Partners<br><b>Aaron Leppin, MD</b> , Assistant Professor of Health Services Research, Mayo Clinic College of Medicine and Science<br><b>Jordan Haag, PharmD, RPh</b> , Manager, Mayo Clinic Pharmacy |
| 2:00 pm  | Integrating Behavioral Health Services into Primary Care at Mayo Clinic  | <b>David Katzelnick, MD</b> , Division Chair, Internal Behavior Health Medicine, Mayo Clinic<br><b>Angela Mattson, DPN, MS, RN</b> , Nursing Administration, Mayo Clinic<br><b>Mark Williams, MD</b> , Consultant, Mayo Clinic Integrated Behavioral Health Program, Mayo Clinic  |
| 3:00 pm  | Afternoon Keynote<br>Learning from a Challenging Population  | <b>Kirsten Meisinger, MD, MHCDs</b> , Medical Staff President, Cambridge Health Alliance  |
| 4:00 pm  | Wrap-Up and Evaluations  | <b>Dr. Nilay Shah</b>   |