

## Telemedicine Basics Online

### Activity Description

Patient visits are evolving beyond the limits of physical presence and space. This online CME course covers the evolution of telemedicine in primary care, best practices for patient care in the digital environment, and strategies for effective patient encounters.

### Target Audience

This course is intended for primary care providers: physicians, nurse practitioners, and physician assistants.

### Learning Objectives\*

Upon completion of the Mayo Clinic Telemedicine Basics course, learner should be able to:

- Summarize the significance of telemedicine in providing remote delivery of healthcare
- Recall the similarities and the differences between asynchronous and synchronous delivery of telemedicine
- Recall the benefits of telemedicine
- Summarize the steps required for an effective patient encounter using telemedicine
- Summarize the disadvantages of delivering care by telemedicine
- Summarize how telemedicine enhances the management of patients with COVID-19
- Recall the strategies of managing patient expectations via telemedicine
- Recall the strategies of managing patient anxiety via telemedicine
- Summarize the use of telemedicine in pandemic
- Summarize the process of setting up telemedicine in healthcare setting

Attendance at this Mayo Clinic course does not indicate nor guarantee competence or proficiency in the performance of any procedures which may be discussed or taught in this course.

### Accreditation Statement



In support of improving patient care, Mayo Clinic College of Medicine and Science is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

### Credit Statement(s)

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#### **Other Healthcare Professionals**

A record of attendance will be provided to all registrants for requesting credits in accordance with state nursing boards, specialty societies or other professional associations.

### Disclosure Summary\*

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**Listed below are individuals with control of the content of this program who have disclosed...**

**Relevant financial relationship(s) with industry:**

None

**No relevant financial relationship(s) with industry:**

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**References to off-label and/or investigational usage(s) of pharmaceuticals or instruments in their presentation:**

None

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**Prerequisites for Participation**

There are no prerequisites needed prior to participating in this education activity.

**How to Obtain Credit**

To obtain credit, complete the post-test, evaluation and submit.

**Method of Participation**

Participation in this activity consists of reviewing the webcast and completing the post-test and evaluation.

**Release and Expiration Dates\***

Release Date: August 3<sup>rd</sup>, 2020

Expiration Date: August 2<sup>nd</sup>, 2023

**Acknowledgement of Commercial Support (required when applicable\*)**

No commercial support was received in the production of this activity.

**Faculty and Course Director Listing and Credentials**

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Presentation Title	SME	Site	Instructional Methods	Timing
What is telehealth?	Christopher Aakre, M.D., MSc	RST	Voice Over PPT	0:20:19
“Tele-Optimism”: An Overview of the Benefits of Telemedicine	Carl Andersen, M.D.	RST	Voice Over PPT	0:21:55
Telemedicine – Friend or Foe?	Sara Bonnes, M.D., M.S.	RST	Voice Over PPT	0:07:43
Pandemic Telehealth	M. Nadir Bhuiyan, M.D.	RST	Voice Over PPT	0:17:18
Telemedicine – Webside Manner	Sara Bonnes, M.D., M.S.	RST	Voice Over PPT	0:13:26
Telemedicine Management of COVID-19 Positive Patients	Ravindra Ganesh, M.B.B.S., M.D. Ryan Hurt, M.D., Ph.D.	RST	Voice Over PPT	0:29:41

PPT = 1:50:22

Total credit count is 1.75 AMA

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