



Rochester Direct

The Only Way to GO



MAYO CLINIC INTERVENTIONAL CARDIOLOGY BOARD REVIEW

Using the GO Rochester Direct Personal Portal

Using the [online reservation portal](#) to book shuttle services is the best way to reserve airport transportation. Below outlines how to get the most out of your online [portal](#).

Incoming Guests

If you are flying into Rochester (**RST**) or Minneapolis (**MSP**) and are reserving airport transportation, use the “**Arrival Reservations**” tab on the homepage of the [portal](#). From here, you have the option to book this reservation as a one way or a round trip. Please note that booking the reservation as a round trip will save you both time and money as our round trip reservations are at a discounted fare.

The following information is what you will need to complete the reservation:

- The airport you are flying into (MSP or RST)
- Detailed information about the flight: date, time, airline, type (domestic or international)
- Drop off location
- Number of passengers
- Type of service (Shared van, exclusive van, exclusive SUV, deluxe service or elite service)
- Arrival and/or departing flight numbers
- Credit card information
- Email address where the confirmation email will be sent
- Special notes this guest wants the driver to know (i.e. luggage quantity)

Guests Checking Out

If you are checking out of your hotel and need transportation to one of the local airports, you will use the “**Departure Reservations**” tab on the homepage of your [portal](#). From here, you have the option to book this reservation as a one way or a round trip.

The following information is what you will need to complete the reservation:

- The airport you are flying out of (MSP or RST)
- Detailed information about the flight: date, time, airline, type (domestic or international)
- Pickup location
- Number of passengers
- Type of service (Shared van, exclusive van, exclusive SUV, deluxe service or elite service)
- Arrival and/or departing flight numbers
- Credit card information
- Email address where the confirmation email will be sent
- Special notes this guest wants the driver to know (i.e. luggage quantity)