

## Frequently Asked Questions (FAQ's)

This page has FAQ's about the content and registering for the International Symposium. The most popular FAQ's are at the top.

### 1. What are the dates of the conference?

- November 1 -2 for General International Symposium
- November 3 for Special Topics in Mandarin (optional add-on session)

### 2. What are registration fees deadline?

- Mayo Clinic Model of Care – November 1-2, 2017 Fee \$1200 until September 14, 2017
- Mayo Clinic Model of Care – November 1-2, 2017 \$1450 (September 15 to November 1)
- Special Topics in Mandarin (optional) – November 3, 2017 - \$400.00
- Chinese Interpretation (optional) -\$400

### 3. Is there a group rate available?

There are no group rates available.

### 4. Are interpreter services available?

Simultaneous Chinese (Mandarin) interpretation is an option for an additional a \$400.00 fee. Participants who select Chinese interpretation will be provided a headset at check in. Pre-registration is required.

### 5. What does the registration fee include?

- The fee includes registration breakfast, lunch and reception on Thursday night.

### 6. How do I register for the International Symposium?

All individuals will need to create an account with a username and password. An activation code can be sent via a cell phone or an email.

The next step is to create a profile and register for the symposium, please see steps below.

Go to: <http://ce.mayo.edu>

- 2) Click Log In (upper right)
- 3) Create an Account
- 4) Follow all steps indicated. It is important to click on the confirmation message that will go to your email address or sent to your cell phone.
- 5) Fill in all required fields.

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### 7. How do I get a confirmation letter to submit for a travel visa?

Send the following information to Jenna Pederson at [Pederson.jenna@mayo.edu](mailto:Pederson.jenna@mayo.edu)

- Full Name(s)
- Professional Title
- Organization
- Address

Confirmation letter deadline is Monday, October 2, 2017.

CPD recommendations participants do not register for the symposium until there Travel Visa is confirmed. No refunds will be provided 14 days prior to the symposium.

### 8. What is the size of the conference?

The International Symposium will host 130 participants.

### 9. Who are the speakers for the conference?

Mayo Clinic Leaders' provide content on our mission, governance, brand, and values. The program will highlight topics such as;

- Mayo Clinic History
- Medical Ethics
- Health Care Finance
- Genomics
- Patient Experience
- Quality Improvement
- And many more