

Frequently Asked Questions (FAQ's)

This page has FAQ's about the content and registering for the International Symposium. The most popular FAQ's are at the top.

1. What are the dates of the conference?

- September 19, 2018 for Special Topics in Mandarin (optional add-on session)
- September 20-21, 2018 for General International Symposium

2. What are registration fees deadline?

	Date & Location	<i>Register on or before August 17, 2018</i>	<i>Register on or after August 18, 2018</i>
Special Topics in Mandarin	September 19, 2018 Leighton Auditorium , Siebens Building, 2nd Flr	\$400.00	\$400.00
International Symposium Mayo Model of Care + Mandarin Interpretation	September 20-21, 2018 Phillips Hall, Siebens Building, 1st Flr	\$1,600.00	\$1,850.00
International Symposium Mayo Model of Care (No Interpretation Services)	September 20-21, 2018 Phillips Hall, Siebens Building, 1st Flr	\$1,200.00	\$1,450.00

3. Is there a group rate available?

A group discount of 10% will apply to all groups of 12 or more. A complete list of attendee names will be required prior to receiving the discount. Please contact Lisa Winter
winter.lisa@mayo.edu

4. Are interpreter services available?

Simultaneous Chinese (Mandarin) interpretation will included with the following registration options.

Mayo Clinic Model of Care & Chinese Interpretation fee -\$1600 **until August 17, 2018**

or

Mayo Clinic Model of Care & Chinese Interpretation fee -\$1850 - **August 18, 2018 to September 19, 2018**

Participants who select Chinese interpretation will be provided a headset at check in. ***Pre-registration is required.***

5. What does the registration fee include?

- The fee includes registration breakfast, lunch and reception on Thursday night.

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6. How do I register for the International Symposium?

All individuals will need to create an account with a username and password. An activation code can be sent via a cell phone or an email.

The next step is to create a profile and register for the symposium, please see steps below.

Go to: <http://ce.mayo.edu>

- 2) Click Log In (upper right)
- 3) Create an Account
- 4) Follow all steps indicated. It is important to click on the confirmation message that will go to your email address or sent to your cell phone.
- 5) Fill in all required fields.

7. How do I get a confirmation letter to submit for a travel visa?

Send the following information to Kris Jones at jones.kristen@mayo.edu

- Full Name(s)
- Professional Title
- Organization
- Address

Confirmation letter deadline is **Friday, August 17, 2018.**

CPD recommends participants do not register for the symposium until their Travel Visa is confirmed. A \$75.00 Cancellation fee will apply up to 15 days prior to the symposium. No refunds will be provided 14 days prior to the symposium.

8. What is the size of the conference?

The International Symposium will host 130 participants.

9. Who are the speakers for the conference?

Mayo Clinic Leaders' provide content on our mission, governance, brand, and values. The program will highlight topics such as;

- Mayo Clinic History
- Medical Ethics
- Health Care Finance
- Patient Experience
- Quality Improvement & many more