

Delivering Bad News and Communication During Transitions to End of Life Care Pre-conference Workshop

This skills workshop is specifically designed to equip providers with effective communication techniques and a variety of tools to take back to daily practice in caring for patients.

The workshop will feature:

- Application of didactic portion through a variety of interactive participant-driven breakout sessions
- Individualized constructive feedback on improving communication of bad news
- Opportunity for discussion with clinical expert faculty regarding current challenges with vital conversations in your daily practice
- Provide concrete strategies and tools to employ in difficult conversations with patients facing the transition to end of life care

Faculty:

Joy M. Allen, APRN, M.S., C.N.P.

Amber B. Koehler, P.A.-C.

Rachel C. Gentes, APRN, M.S.N., C.N.P.

Darci L. Zblewski, APRN, C.N.P.

Friday, August 18, 2017	
12:30 p.m.	Registration and Refreshments
1:00 p.m.	Topics: Delivering Bad News (SPIKES protocol) Transitions to End of Life Care Ground rules and Modeling of Role-Playing? <i>Carrie A. Thompson, M.D.</i>
1:30 p.m.	Breakout Group Session 1 – Delivering Bad News <div>1:30 – 1:40 Scenario 1</div> <div>1:40 – 1:50 Debrief</div> <div>1:50 – 2:00 Scenario 2</div> <div>2:00 – 2:10 Debrief</div> <div>2:10 – 2:20 Scenario 3</div> <div>2:20 – 2:30 Debrief</div> <div>2:30 – 2:40 Scenario 4</div> <div>2:40 – 2:50 Debrief</div> <div>2:50 – 2:55 Personal Reflection</div>
2:55 p.m.	Break
3:30 p.m.	Breakout Group Session 2 - Transitions of Care

	3:00 – 3:10 Scenario 5 3:10 – 3:20 Debrief 3:20 – 3:30 Scenario 6 3:30 – 3:40 Debrief 3:40 – 3:50 Scenario 7 3:50 – 4:00 Debrief 4:00 – 4:10 Scenario 8 4:10 – 4:20 Debrief 4:20 – 4:25 Personal Reflection
4:25 p.m.	Break
4:30 p.m.	Tying it all together: Large Group Debrief and Wrap-up <i>Provide additional resources: Serious illness conversation guide, etc.</i>
5:00 p.m.	Workshop Adjourns