



## **John D. Poe, B.B.A, M.B.A, Chair, Mayo Clinic Quality and Affordability Associate Administrator, Kern Center for the Science of Health Care Delivery**

John Poe is Chair of Quality and Affordability for Mayo Clinic. In this leadership role, he oversees and implements the strategic planning and operations for Mayo Clinic's clinical quality outcomes, quality data management, performance improvement, patient safety, employee safety, patient experience, accreditation and regulatory compliance, practice redesign, clinical documentation and integrity, health equity and inclusion, and the science of clinical outcomes evaluation and delivery.

His career at Mayo Clinic spans over 20 years and includes serving as Management Accountant, Clinical Practice Administrator, Business Plan Leader, Revenue Cycle Manager, Graduate Medical Education Administrator, and Designated Administrative Officer for Graduate Medical Education, Division Chair for Shared Services, and most recently the Chair of Quality and Affordability at Mayo Clinic and Associate Administrator for Kern Center for the Science of Health Care Delivery. Prior to joining Mayo Clinic in the fall of 1999, John was the Director of Physician Practice Management at Lovelace Health Systems of New Mexico.

John completed his Bachelor of Business Administration degree at the University of New Mexico with an emphasis in accounting. He received his Master of Business Administration degree at the University of New Mexico. He is certified in project management from Stanford University and is a Silver Quality fellow of Mayo Clinic's Quality Academy.