

**CRUCIAL CONVERSATIONS WORKSHOP**  
**Delivering Bad News and Communication During Transitions to End of Life Care**

This skills workshop is specifically designed to equip providers with effective communication techniques and a variety of tools to take back to daily practice in caring for patients.

The workshop will feature:

- Application of didactic portion through a variety of interactive participant-driven breakout sessions
- Individualized constructive feedback on improving communication of bad news
- Opportunity for discussion with clinical expert faculty regarding current challenges with crucial conversations in your daily practice
- Provide concrete strategies and tools to employ in difficult conversations with patients facing the transition to end of life care

<b>Friday, August 18, 2017</b>	
12:30 p.m.	Registration and Refreshments
1:00 p.m.	Topics: Delivering Bad News (SPIKES protocol) Transitions to End of Life Care Ground rules and Modeling of Role-Playing? <i>Carrie A. Thompson, M.D.</i>
1:30 p.m.	Breakout Group Session 1 – Delivering Bad News 1:30 – 1:40 Scenario 1 1:40 – 1:50 Debrief 1:50 – 2:00 Scenario 2 2:00 – 2:10 Debrief 2:10 – 2:20 Scenario 3 2:20 – 2:30 Debrief 2:30 – 2:40 Scenario 4 2:40 – 2:50 Debrief 2:50 – 2:55 Personal Reflection
2:55 p.m.	Break
3:30 p.m.	Breakout Group Session 2 - Transitions of Care 3:00 – 3:10 Scenario 5 3:10 – 3:20 Debrief 3:20 – 3:30 Scenario 6 3:30 – 3:40 Debrief 3:40 – 3:50 Scenario 7 3:50 – 4:00 Debrief 4:00 – 4:10 Scenario 8 4:10 – 4:20 Debrief 4:20 – 4:25 Personal Reflection

4:25 p.m.	Break
4:30 p.m.	Tying it all together: Large Group Debrief and Wrap-up <i>Provide additional resources: Serious illness conversation guide, etc.</i>
5:00 p.m.	Workshop Adjourns