

Program Schedule • Thursday, September 22, 2016



| | |
|----------------|---|
| 8:00 a.m. | Mayo Clinic Model of Care: Teamwork/Respect/Innovation/Culture/Quality/Scholarship Amit K. Ghosh, M.D., Jonathan Torrens-Burton, M.A. |
| 8:30 a.m. | Welcome and Mayo Clinic Overview Scott H. Okuno, M.D. |
| 8:45 a.m. | Mayo History & Culture Matthew D. Dacy |
| 9:15 a.m. | Leadership and Organizational Development Kurt W. Carlson, M.D. |
| 10:00 a.m. | BREAK |
| 10:15 a.m. | Mayo Clinic Care Network Eric D. Crockett |
| 10:45 a.m. | Health Care Finance Mark L. Norby |
| 11:15 a.m. | Question & Answer Panel Eric D. Crockett, Matthew D. Dacy, Amit K. Ghosh, M.D., Mark L. Norby, Scott H. Okuno, M.D., Jonathan Torrens-Burton, M.A. |
| 12:00 p.m. | LUNCH |
| 1:00 p.m. | Respecting Needs of Patient: Treating the Whole Patient, Not Just the Disease Amit K. Ghosh, M.D. |
| 1:30 p.m. | Experiential Communication Training Utilizing Simulation Methodology Darryl S. Chutka, M.D. |
| 2:00 p.m. | Ethics of Medicine Paul S. Mueller, M.D. |
| 2:30 p.m. | BREAK |
| 3:00 p.m. | 3 Shield: Practice Scott H. Okuno, M.D. |
| 3:15p.m. | 3 Shield: Education Darryl S. Pardi, M.D. |
| 3:30 p.m. | 3 Shield: Research Eric D. Wieben, Ph.D., Heidi L. Dieter |
| 3:45 p.m. | Genomics Scott A. Beck |
| 4:15 p.m. | Question & Answer Panel Darryl S. Chutka, M.D., Heidi Dieter, Amit K. Ghosh, M.D., Paul S. Mueller, M.D., Scott H. Okuno, M.D., Eric D. Wieben, Ph.D. |
| 5:00 p.m. | Adjourn |
| 5:15 p.m. | Group Pictures |
| 6:30-7:30 p.m. | RECEPTION |

Program Schedule • Friday, September 23, 2016

- 7:15 a.m. **Registration/Breakfast**
Phillips Hall
Siebens Building, Street Level
- 7:50 a.m. **BREAK**
- 8:00 a.m. **Welcome and Overview of Health Care Systems in China and US - Framework of Medical Practice From Legal, Ethical, Scientific, Financial Perspective**
Wenchun Qu, M.D., M.S., Ph.D.
- 8:30 a.m. **Primary and Community Health Care at Mayo Clinic**
Bosheng Yang, M.D.
- 9:00 a.m. **Caring for the Elderly: Community Based and Transitional Care**
Ying Ying Chen, M.D.
- 9:30 a.m. **Care-Centered, Quality-Focused Hospital Administration**
Jonathan Torrens-Burton, M.A.
- 10:00 a.m. **BREAK**
- 10:15 a.m. **Outpatient Experience at Mayo Clinic**
Wei Ding, M.B.B.S., Ph.D.
- 10:40 a.m. **The Quality Nursing Care at Mayo Clinic**
Amy Zwycart, R.N., N.E.A.-B.C.
- 11:10 a.m. **Training the Next Generation Physicians**
Lizhi Zhang, M.D.
- 11:30 a.m. **LUNCH**
Phillips Hall
Siebens Building, Street level
- 12:45 p.m. **Scheduling Process “ Access Management”**
Mary J. Bany, Amy M. Van Gundy, M.H.A.
- 1:15 p.m. **International Services Overview and Summary Remarks**
Amit K. Ghosh, M.D., Amy M. Van Gundy, M.H.A.
- 1:30 p.m. **Small Group Tour # 1**
- 1:30 p.m. **Mayo Clinic Relationship with Patients**
Sandhya Pruthi, M.D.
- 2:30 p.m. **BREAK**
- 2:45 p.m. **Small Group Tour # 2**
- 2:45 p.m. **Mayo Clinic Relationship with Patients**
Sandhya Pruthi, M.D.
- 3:45 p.m. **Adjourn**