

Mayo Clinic Fundamentals of Quality Improvement – Bronze Level

Activity Description

Mayo Clinic Fundamentals of Quality Improvement – Bronze Level course will provide key components of quality improvement. Participants will understand why quality is important to their daily work. They know their role in addressing quality gaps that affect customers and patients, recognize the elements of a patient safety program, understand how patient experience is key to quality, and recognize tools and resources to improve quality. Application of the framework for quality improvement results in providing safe, timely, efficient, effective, equitable, and patient-centered services.

Target Audience

This activity is appropriate for physicians and all health care providers as well as non-clinical staff.

Learning Objectives

Upon conclusion of this activity, participants should be able to:

- Understand why quality is important to you and your organization
- Identify your role in addressing quality gaps that affect your customer and patients
- Recognize the elements of patient safety
- Understand how patient experience is key to quality
- Identify tools and resources to improve quality

Attendance at this Mayo Clinic course does not indicate nor guarantee competence or proficiency in the performance of any procedures which may be discussed or taught in this course.

Accreditation Statement



In support of improving patient care, Mayo Clinic College of Medicine and Science is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

Credit Statement(s)

AMA

Mayo Clinic College of Medicine and Science designates this enduring material for a maximum of 1.50 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

ANCC

Mayo Clinic College of Medicine and Science designates this enduring material for a maximum of 1.50 ANCC contact hours. Nurses should claim only the credit commensurate with the extent of their participation in the activity.

Other Healthcare Professionals:

A record of attendance will be provided to all registrants for requesting credits in accordance with state nursing boards, specialty societies or other professional associations.

Disclosure Summary

As a provider accredited by Joint Accreditation for Interprofessional Continuing Education, Mayo Clinic College of Medicine and Science must ensure balance, independence, objectivity and scientific rigor in its educational

activities. All who are in a position to control the content are required to disclose all financial relationships with any ineligible company. Faculty will also identify any off-label and/or investigational use of pharmaceuticals or instruments discussed in their content for FDA compliance.

Listed below are individuals with control of the content of this program who have disclosed...

Relevant financial relationship(s) with ineligible companies:

None

All relevant financial relationships listed for these individuals have been mitigated.

No relevant financial relationship(s) with ineligible companies:

Name

Nneka I. Comfere, M.D.

Carmen Kane

Barb Mesenberg

Nora Noureldin

References to off-label and/or investigational usage(s) of pharmaceuticals or instruments in their presentation:

None

For disclosure information regarding Mayo Clinic School of Continuous Professional Development accreditation review committee member(s) please visit: <https://ce.mayo.edu/content/disclosures>.

Disclaimer

Participation in this Mayo Clinic educational activity does not indicate nor guarantee competence or proficiency in the performance of any procedures which may be discussed or taught in this course. You should be aware that substantive developments in the medical field covered by this recording may have occurred since the date of original release.

Prerequisites for Participation

There are no prerequisites needed prior to participating in this education activity.

Method of Participation

Participation in this activity consists of reviewing the educational material, completing the learner assessment and evaluation.

How to Obtain Credit

After reviewing the content, an evaluation and post-test is required to claim credit. The Mayo School of Continuous Professional Development requires that learners demonstrate, at a minimum, an 80% pass rate and are allowed one (1) retake. Upon passing, a certificate of attendance/completion is awarded from the Mayo School of Continuous Professional Development, and will be available online for your immediate receipt.

Release and Expiration Dates

Release Date: September 22, 2018

Expiration Date: September 21, 2024

Acknowledgement of Commercial Support

No commercial support was received in the production of this activity.

Faculty and Course Director Listing and Credentials

Course Director

Nneka I. Comfere, MD

Copyright

Mayo Foundation for Medical Education and Research. All rights reserved. Copyright 2022