

Program Schedule (Livestream)

Arizona Quality Symposium ***Building Trust in Health Care through*** ***Application of Health Humanities***

Thursday, August 25, 2022

9:00 a.m.	Poster Session
10:30 a.m.	Welcome and Poster Recognition Katherine H. Noe, M.D., Ph.D.
10:45 a.m.	Poster Presentations
11:00 a.m.	Introduction: Shelley S. Noland, M.D. Keynote Presentation Stories Move Us: How Humanities Informed Approaches Can Strengthen Quality Improvement Endeavors Jennifer Hartmark-Hill, M.D., FAAFP
12:00 p.m.	Lunch Break
12:30 p.m.	Concurrent Immersion Experiences: (select one) Visual Thinking Michael L. Zirulnik, Ph.D. Improve observation skills, cultivate ability to process complex information, and generate more productive and inclusive discussion through closer study of artwork. Medical Improv Joseph Benesh, MA and Katherine C. Kough, M.A. Refine listening skills and build trust within teams through effective communication techniques rooted in the theatre tradition.
1:15 p.m.	Break
1:25 p.m.	Concurrent Immersion Experiences: (select one) Narrative Medicine Jennifer Hartmark-Hill, M.D., FAAFP Develop efficiencies, improve communication, and embrace a more reflective practice with cues from literature and storytelling. Music Thomas Love, Scott Worstell, and Katherine C. Kough, M.A. Be nimble, responsive, supportive, and innovative – the musician’s way. Hear local stars Thomas Love and Scott Worstell perform

live as they share insights from the stage.

Thursday, August 25, 2022 *(continued)*

2:10 p.m.

Break

2:20 p.m.

Closing Panel Discussion

Lopa Misra, D.O.

Join the breakout session hosts for a recap of the exercises conducted during each session and hear their takeaways as a result of the discussion with participants. Learn how to incorporate Health Humanities concepts into your daily work. Ask questions and learn answers from subject matter experts.

3:20 p.m.

Closing Comments

Neera Agrwal, M.D., Ph.D.

