

## ***Program Schedule (Livestream)***

### **Arizona Quality Symposium**

***Building Trust in Health Care through Application of Health Humanities***

#### **Thursday, August 25, 2022**

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9:00 a.m.	<b>Poster Session</b>
10:30 a.m.	<b>Welcome and Poster Recognition</b> Katherine H. Noe, M.D., Ph.D.
10:45 a.m.	<b>Poster Presentations</b>
11:00 a.m.	<b>Introduction:</b> Shelley S. Noland, M.D. <b>Keynote Presentation</b> <b>Stories Move Us: How Humanities Informed Approaches Can Strengthen Quality Improvement Endeavors</b> Jennifer Hartmark-Hill, M.D., FAAFP
12:00 p.m.	<b>Lunch Break</b>
12:30 p.m.	<b>Concurrent Immersion Experiences:</b> (select one)  <b>Visual Thinking</b> Michael L. Zirulnik, Ph.D. Improve observation skills, cultivate ability to process complex information, and generate more productive and inclusive discussion through closer study of artwork.
	<b>Medical Improv</b> Joseph Benesh, MA and Katherine C. Kough, M.A. Refine listening skills and build trust within teams through effective communication techniques rooted in the theatre tradition.
1:15 p.m.	<b>Break</b>
1:25 p.m.	<b>Concurrent Immersion Experiences:</b> (select one)  <b>Narrative Medicine</b> Jennifer Hartmark-Hill, M.D., FAAFP Develop efficiencies, improve communication, and embrace a more reflective practice with cues from literature and storytelling.
	<b>Music</b> Thomas Love, Scott Worstell, and Katherine C. Kough, M.A. Be nimble, responsive, supportive, and innovative – the musician’s way. Hear local stars Thomas Love and Scott Worstell perform

live as they share insights from the stage.

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## **Thursday, August 25, 2022 (continued)**

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2:10 p.m. **Break**

2:20 p.m. **Closing Panel Discussion**

Lopa Misra, D.O.

Join the breakout session hosts for a recap of the exercises conducted during each session and hear their takeaways as a result of the discussion with participants. Learn how to incorporate Health Humanities concepts into your daily work. Ask questions and learn answers from subject matter experts.

3:20 p.m. **Closing Comments**

Neera Agarwal, M.D., Ph.D.

