

Mayo Clinic Values Based Leadership

Full Program Schedule

October 2	Webinar: Welcome and Introduction to Course
	Welcome, Course Overview, Leadership Concepts
	Mayo Clinic Model of Leadership
	Reflections on Leadership
	Integrated Research into Mayo's Strategic Vision
	Mayo Clinic Practice
	Values, Culture, and Professionalism
	The Curious Nature of the Servant Leader
	Critical Thinking as a Leader
	Emotional Intelligence and Self Evaluation
	Discussion Board: Respect and Integrity
	How to Set-up a Quality System
	Leadership in an Expanding Multi-Center Organization
	Introduction to Business Analytics
	Fundamentals of the Mayo Clinic Experience: Promises Made, Enabled and Kept
	Mayo Model of Leadership in Patient Safety
October 18	Webinar: Leadership Skills and Quality
	Optimizing Teams and Balancing the Three Shields
	Influencing in a Matrix: Enterprise Mindset and Polarity Management
	Discussion Board: Compassion and Healing
	Information Systems and AI in medicine: State of the Art
	Technology for 2030
November 1	Webinar: Interprofessional Teams
	Reflections of Diversity
	Leveling the Playing Field
	Discussion Board: Teamwork and Innovation
	Operational Performance Strategies: Balanced Scorecard
	Strategic Analytics: Macro/Micro Competitive Analytics
	Financial Risk Analysis
November 15	Webinar: Diversity
	Communications, Conflict Resolution and Negotiation Overview
	Coaching Disruptive Personalities
	Leadership Development and Transition
	Discussion Board: Excellence and Stewardship
	Working with Boards
	Strategic Management for Healthcare
November 29	Webinar: Conflict Resolution and Boards
	Mayo Clinic Platform
	An Innovator's Approach
December 13	Webinar: Presentations and Course Wrap-up