

Pre-Conference Educational Session
Mayo Clinic Application of Quality Improvement: Tools and Method
for Problem Solving - Silver Level
Tuesday, June 20, 2023

7:30 a.m.	Pre-Conference Registration and Breakfast Mayo Civic Center, Suites 101 & 106, Street Level
8:00 a.m.	Objectives, Healthcare Value (Learning Activity) <i>Sean E. Clark, M.A., Matthew D. Cox, M.S., Jessica M. Holtz, Kim M. Hunsinger</i>
	Process & Systems Thinking (Simulation Exercise and Learning Activity) <i>Sean E. Clark, M.A., Matthew D. Cox, M.S., Jessica M. Holtz, Kim M. Hunsinger</i>
9:15 – 9:20	Break
	DMAIC Framework and QI Methodologies (Learning Activity) <i>Sean E. Clark, M.A., Matthew D. Cox, M.S., Jessica M. Holtz, Kim M. Hunsinger</i>
10:20 – 10:25	Break
	Define Phase (Learning Activity) <i>Sean E. Clark, M.A., Matthew D. Cox, M.S., Jessica M. Holtz, Kim M. Hunsinger</i>
	Measure Phase <i>Sean E. Clark, M.A., Matthew D. Cox, M.S., Jessica M. Holtz, Kim M. Hunsinger</i>
11:50 – 12:20	Lunch
	Analyze Phase <i>Sean E. Clark, M.A., Matthew D. Cox, M.S., Jessica M. Holtz, Kim M. Hunsinger</i>
2:00 – 2:05	Break
	Improve Phase (Simulation Exercise and Learning Activity) <i>Sean E. Clark, M.A., Matthew D. Cox, M.S., Jessica M. Holtz, Kim M. Hunsinger</i>
3:30 – 3:35	Break
	Control Phase <i>Sean E. Clark, M.A., Matthew D. Cox, M.S., Jessica M. Holtz, Kim M. Hunsinger</i>
5:00 p.m.	Adjourn