



School of Continuous  
Professional Development

# MAYO MODEL OF CARE

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# DISCLOSURE OF RELEVANT FINANCIAL RELATIONSHIP(S) WITH INELIGIBLE COMPANIES

- Nothing to disclose

# REFERENCES TO OFF-LABEL USAGE(S) OF PHARMACEUTICALS OR INSTRUMENTS

- Nothing to disclose

*All relevant financial relationships have been mitigated.*

# Model of Care

Mayo Clinic doctors practice the art of care, not just the science of medicine. We take the time to perform unhurried, comprehensive, and thoughtful evaluations and consultations, to build a trusting relationship with our patients.



## Focus

A team of experts focuses on one patient at a time



## Integrated

Integrated clinical practice, education, and research



## Values

Living values of collaboration, compassion, and innovation



## Respect

Delivering patient care with respect, equality, and excellence

# Team Approach

An integrated team of specialists:

- **Listen** to the patient
- **Collaborate** across disciplines
- **Evaluate** the patient from every angle
- Develop a **Diagnosis and Treatment** plan



# Three Major Components



TEAMS OF SPECIALISTS



GENUINE  
COLLABORATION



FOCUSED ON THE  
PATIENT'S HEALTH AND  
SAFETY

# COVID-19

**What COVID-19 treatment looked like at Mayo Clinic when the model of care was really put to the test.**

## LEARN

Mayo Clinic physicians and scientists were able to learn from the experience of other hospitals and adopt the best practices learned into our treatment paradigms.

## TEAM

COVID-19 patients treated at Mayo Clinic were diagnosed, monitored and treated with a team-based approach that was designed to ensure that all patients were treated with the most up-to-date, evidence-based, treatments available.

## EXPERTS

By including subject matter experts from a range of disciplines in our treatment teams, and having those treatment teams reviewing the care and progress of each patient daily, our outcomes were better than what had previously been reported

## OUTCOMES

Patients with COVID-19 who received care at Mayo Clinic whether in the hospital or at home, had outcomes that compared favorably to those reported nationally and internationally.

# COVID-19 Outcomes

What COVID-19 treatment looked like at Mayo Clinic when the model of care was really put to the test.

- Just over **77.5%** of hospitalized patients received at least one COVID-19 therapy, such as an antiviral drug, systemic steroid, immunomodulatory monoclonal antibody or convalescent plasma. Nearly **one-quarter** of hospitalized patients received **two** therapies, most commonly a combination of steroids and antiviral medications.
- An overall mortality rate of **1.1%** was reported for patients treated at Mayo, with inpatient mortality of **7.1%** and ICU mortality of **11.9%**.



# A PATIENT STORY

