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Susan is a member of nursing administration currently working with the Mayo Clinic Care Network due diligence review process, the CNO Affinity Group and health care consulting for nursing.

Susan has over 23 years of nursing experience in rural, community, and academic health care settings. She held a variety of progressive nursing leadership roles focusing on nursing practice, quality, and professional development since joining Mayo Clinic in 2006.

Susan graduated from Northern Michigan University in Marquette, Michigan with a Bachelor of Science in Nursing and from the University of Phoenix in Phoenix, Arizona with a combined Master of Science in Nursing and Master of Healthcare Administration. She holds the rank of instructor in nursing through Mayo Clinic's College of Medicine and Science and a silver level certification through Mayo Clinic Quality Academy.

She is a member of several professional organizations including the American Organization for Nursing Leadership and Florida Organization for Nursing Leadership.