

# Together in Legacy: Celebrating Impact, Inspiring the Future

| (MST) AZ                    | (CST) MN   | (EST) FL   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------|------------|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NA                          | 7:00 a.m.  | 8:00 a.m.  | Poster Session - Florida & Rochester Only                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 6:30 a.m.                   | 8:00 a.m.  | 9:00 a.m.  | Breakfast and Registration                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 7:00 a.m.                   | 9:00 a.m.  | 10:00 a.m. | <b>Aligning for Impact: Learning, Practice, and Quality Across the Enterprise</b><br><i>R. Ross Reichard, M.D., Associate Professor of Laboratory Medicine &amp; Pathology</i><br><i>Melissa Gulden, D.B.A., M.A., Administrator, Instructor in Health Care Administration</i>                                                                                                                                                                                                                                                                          |
| 7:05 a.m.                   | 9:05 a.m.  | 10:05 a.m. | <b>Call to Action</b><br><i>Nneka I. Comfere, M.D., Juanita Kious Waugh Executive Dean of Education Mayo Clinic</i>                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 7:25 a.m.                   | 9:25 a.m.  | 10:25 a.m. | <b>Celebrating Excellence: The Diamond Quality Fellow Award Presentation</b><br><i>Nelly Tan, M.D., Associate Professor of Radiology</i><br><i>Matt Cox, M.S., Quality Improvement Advisor III</i>                                                                                                                                                                                                                                                                                                                                                      |
| 7:40 a.m.                   | 9:40 a.m.  | 10:40 a.m. | <b>Keynote Address</b><br><i>LTG (Ret.) Ross Coffman</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 8:40 a.m.<br>Poster Viewing | 10:40 a.m. | 11:40 a.m. | <b>Renew &amp; Connect</b><br><i>A time to renew, connect, and explore quality improvement in action.</i>                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 9:00 a.m.                   | 11:00 a.m. | 12:00 p.m. | <b>Team Presentations (3)   Renewal in Practice: A Multidisciplinary Quality Journey</b><br><i>Hear from three Quality Improvement Projects Teams:</i><br><b>Amyloid Clinic Referral Process:</b> <i>Jill Fleck and Justin Williams: AZ (Virtual)</i><br><b>Increasing Fax Automation Classification Confidence to Improve Workflow Efficiency:</b> <i>Joseph Reidelbach and Devon Post: FL (In Person RST)</i><br><b>Improving the Quality of Autopsy Tissue Submission to Histology:</b> <i>Julie Alexander and Lindsay Gust: RST (In Person RST)</i> |
| 9:45 a.m.<br>Poster Viewing | 11:45 a.m. | 12:45 p.m. | <b>LUNCH   Renew &amp; Connect</b><br><i>A time to renew, connect, and explore quality improvement in action.</i>                                                                                                                                                                                                                                                                                                                                                                                                                                       |

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| 10:45 a.m.<br><b>Lunch</b>         | 12:45 p.m. | 1:45 p.m. | <b>Trustworthy Technology for Sustainable Quality &amp; UTS (AI, Automation, Decision Support)</b><br><i>Pablo Moreno Franco, M.D., Chair, Critical Care; Professor of Medicine</i>                                     |
| 11:30 a.m.                         | 1:30 p.m.  | 2:30 p.m. | <b>Transformation</b><br><i>Ayan Sen, M.D., Associate Professor of Medicine, Emergency Medicine; Chair, Critical Care</i>                                                                                               |
| 12:00 p.m.                         | 2:00 p.m.  | 3:00 p.m. | <b>Excellence That Lasts: Sustaining Quality Through Resilience and Renewal</b><br><i>Tricia Dahl, M.B.A., CHPC, Founder, Bloom Beyond Coaching; Former Healthcare Leader and Instructor, Mayo Clinic Health System</i> |
| 1:00 p.m.                          | 3:00 p.m.  | 4:00 p.m. | <b>PANEL DISCUSSION   Change That Sticks: Leading Renewal Without Burnout</b><br><i>Facilitator: Pablo Moreno Franco, M.D.</i><br><i>Ayan Sen, M.D.; Tricia Dahl, M.B.A., CHPC; LTG (Ret.) Ross Coffman</i>             |
| 1:20 p.m.<br><b>Poster Viewing</b> | 3:20 p.m.  | 4:20 p.m. | <b>Renew &amp; Connect</b><br><i>A time to renew, connect, and explore quality improvement in action.</i>                                                                                                               |
| 1:40 p.m.                          | 3:40 p.m.  | 4:40 p.m. | <b>Designing the Workforce of the Future: Human Skills, Trust, and Team Based Excellence in an AI Enabled Mayo Clinic</b><br><i>Adam Brase, M.B.A., Administrator, Education</i>                                        |
| 2:10 p.m.                          | 4:10 p.m.  | 5:10 p.m. | <b>Closing Remarks   Commitments to Sustain</b><br><i>R. Ross Reichard, M.D.</i><br><i>Melissa Gulden, D.B.A., M.A.</i>                                                                                                 |
| 2:15 p.m.<br><b>Poster Viewing</b> | NA         | NA        | <b>Poster Session - Arizona Only</b>                                                                                                                                                                                    |